

# Appendix B

## Response 1

**From:** [REDACTED]  
**Sent:** 05 November 2018 14:52  
**To:** Cook, Daniel <Daniel.Cook2@cardiff.gov.uk>  
**Subject:** RE: Hackney Carriage Fares

Daniel

First problem I see is waiting time, the council want to use pulse meters so the clicks must be the same for waiting time and the charge per click rate.

If you have a £0.22p / £0.24p / £0.28p per mile click then how can you have waiting time @ £0.20p / minute

The time will have to increase or decrease so its not whats agreed in proposal. In my proposal the waiting is increased to match the rate per click of the tariff

**From:** [REDACTED]  
**Sent:** 05 November 2018 15:03  
**To:** Cook, Daniel <Daniel.Cook2@cardiff.gov.uk>  
**Subject:** RE: Hackney Carriage Fares

Daniel

There is also a mistake in the 5 mile price for tariff 1 , you have jum Borland in at £10.80 and its £11.80 in fact based on his proposal you have all his fares for 5 miles wrong and showing lower in the minutes you have from the council meeting

So I think I have to appeal and reject this decision

**From:** [REDACTED]  
**Sent:** 05 November 2018 15:31  
**To:** Cook, Daniel <Daniel.Cook2@cardiff.gov.uk>  
**Subject:** RE: Hackney Carriage Fares

Daniel

Really concerned that the mistakes are all in Mr Borlands advantage and are not a true reflection on his proposal and makes the other proposals very expensive especially Tarriff 1

Can this please be recitifed and another meeting arranged to discuss this proposal again.

Please find enclosed my comparison, Tarriff 1 is probably the most important part of the industry

## Response 2

From: [REDACTED]  
Sent: 07 November 2018 09:33  
To: licensing  
Subject: Fares for Hackney Carriages

I would like to register my objection against the proposed increase of fares for hackney carriages.



## Response 3

From: [REDACTED]  
Sent: 12 November 2018 19:28  
To: Cook, Daniel <Daniel.Cook2@cardiff.gov.uk>  
Subject: Re: Fares Increase

We as an owner of a Taxi firm in Bridgend [REDACTED] want to put a refusal in against the rise of the taxi fares please see some of our points and this will have a major effect on us and also the town

1. brexit is coming and coming fast people losing their jobs, if you set yourself a budget of example £50.00 a week for a £10.00 journey 5 days a week, taxi fares rise this will be a rise to approx £13.00 each day so then this is causing customers to either walk to work or struggle more, if customers choose to work there more vulnerable, than before as some customers especially girls/women would have to walk early hours in the mornings etc..

2. there's more than enough people who have lost their jobs, living on the streets and also unable to provide or even feed their children, this is very sad to see also I wouldn't want any adult or child going without food just for the fact that certain taxi drivers want extra money when they earn more than the living wage as we are, this will take a real big impact on how people live and how they eat as most would go without just to keep a roof over their head etc..

3. with the way Bridgend town is and public transport being cut this would increase customers to use taxis by upping the fares this would decrease this and people would stay in to save money, Bridgend town is a ghost town as it is shops shutting people losing jobs and this will make another large impact as customers would choose to shop online..

4. by rising the fares this would make drivers able to finish early and then leave customers stranded in areas they are not known due to the fact that they would hit the money they would want sooner than now...

5. This would take effect to the police force due to the fact that you wouldn't have enough money especially from the valleys to Bridgend as it would cost approx £60 return just to get there and back so this would allow them to stay local but if there's problems in 2 sides of the valley plus Bridgend the police wouldn't be able to deal with everything atleast at the moment everyone uses Bridgend and if anything does kick off then they are in one place not 2 or 4 different valleys

Ps there's loads of different opinions we have but we don't want to waste your time, I think instead of greedy taxi drivers worrying about cab fares the council should fetch a dress code in as we have taxi drivers dressed up as COWBOYS it's awful don't waste time putting cab fares up worry and spend time on getting the COWBOYS off

Thanks